

Surgery Deposit and Cancellation Policy

Summit View Biological Dentistry

At Summit View Biological Dentistry, we are committed to providing our patients with exceptional care and clarity regarding our financial policies. This document outlines our policy regarding the surgical deposit and the terms for cancellations or rescheduling.

Surgical Deposit:

- A deposit of \$500.00 is required to secure a surgery date if the appointment is to be under \$5000.00.
- This deposit must be paid at the time of scheduling your procedure.

Cancellation and Rescheduling Policy:

- **Refunds:** The deposit is fully refundable provided that a cancellation notice is given at least two weeks prior to the scheduled surgery date. This allows us to manage our scheduling and offer the slot to other patients who may be waiting for treatment.
- **Rescheduling:** If you need to reschedule your surgery, you may do so at any time before the two-week window without any penalty. Your deposit will be transferred to the new appointment date.
- **Short Notice Cancellations:** Cancellations made less than two weeks before the scheduled surgery date will result in the forfeiture of the deposit. This policy is in place due to the difficulty in filling surgery slots on short notice, which could have been offered to other patients.

Exceptions Policy:

- Exceptions to this policy may be considered on a case-by-case basis in the event of serious or unforeseen circumstances, such as a medical emergency. We understand that life can be unpredictable, and we strive to be accommodating where feasible.

How to Cancel or Reschedule:

- To cancel or reschedule your surgery, please contact our office directly at 435-649-2078. We require verbal or written notification to ensure clear communication and documentation.